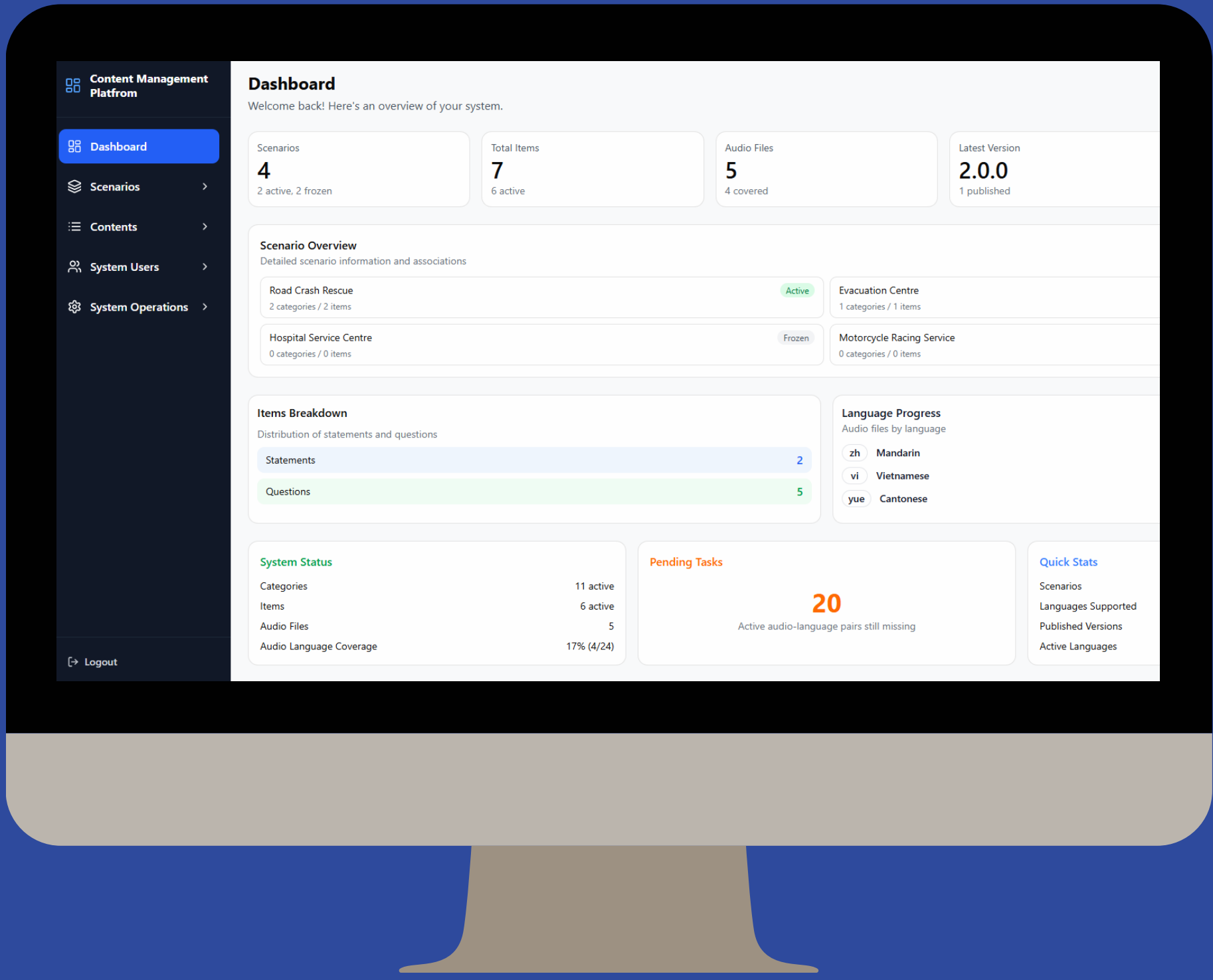


Web-based Platform for Multilingual Scenario Content Management and Offline Delivery

A web platform for configuring multilingual communication scenarios, predefined question flows, and guided interaction processes



1 | WHAT PROBLEMS?



Many organisations use predefined multilingual communication workflows to support consistent service delivery and guided user interactions. Communication becomes challenging when users speak different languages.

01

Language Barriers

02

Inconsistent Communication

03

Slow Content Access

04

Fragmented Multilingual Management

05

Uncontrolled Updates

2 | PLATFORM SOLUTIONS

Multilingual Support
Deliver content in multiple languages to support diverse field staff and communities.

Reusable Content
Ensure all staff access the same approved content and wording at all times.

Offline Delivery
Deliver content packages for secure use in areas without connectivity.

Centralised Management
Manage text, transcript, audio and languages for all scenarios in one place.

Versioned Publishing
Control releases with full version history and approval before deployment.

3 | WHO IS IT FOR?

Administrators

- Manage user, permissions, languages, AI models, and client versions.
- Control publish activation and system-level operations

Content Managers

- Create scenarios and organise reusable categories and items.
- Upload transcripts and audio, then review readiness before release.

4 | CORE FEATURES

Content Structure

- Manage scenarios, categories & items
- Configure items within each scenario
- Set scenario-specific display order

Multilingual Assets

- Manage source text & transcripts
- Manage audio assets
- Manage supported languages

Review & Publishing

- Review content readiness & completeness
- Publish versioned content packages
- Prepare offline delivery & manage releases

Administration

- Use published content packages offline in the field.
- Receive updates only through approved versioned releases.

5 | HOW IT WORKS?



Any language - Any workflow - One platform

PROJECT 4

Qian Liu
Mosammat Taskiya Nisat
Osemeke
Mohammad Reefat Al Mamun

Su Thao Hieu Ho
Samuel Ofuokwu